The 2 Cutting Edges of GenAl: Coding Liberator or Job Terminator?

Michael Wu, PhD (@mich8elwu) chief AI strategist @ PROS

2024.04.19

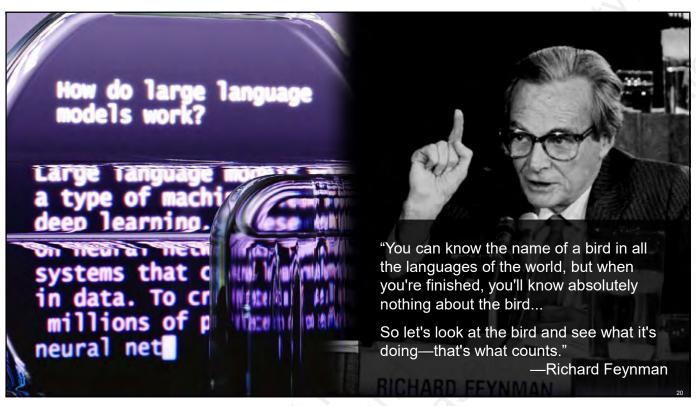


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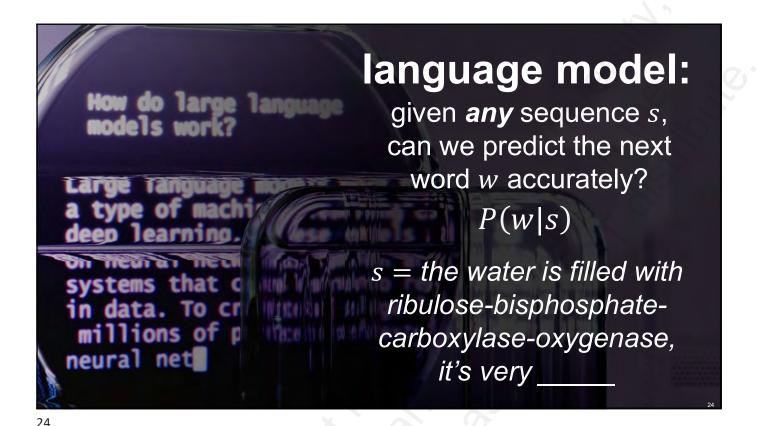




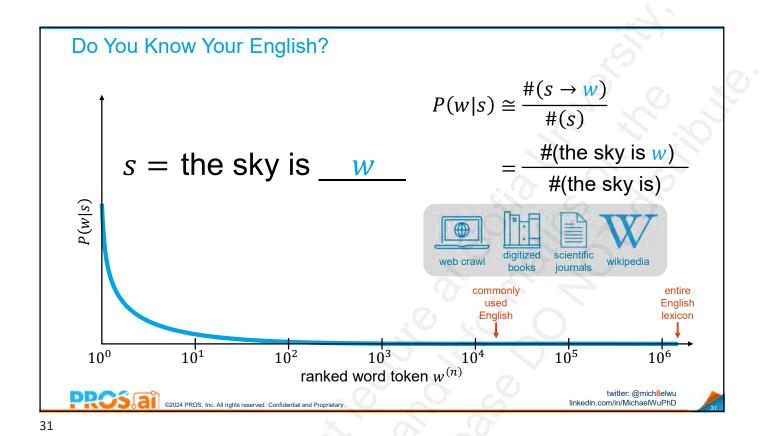
language model:

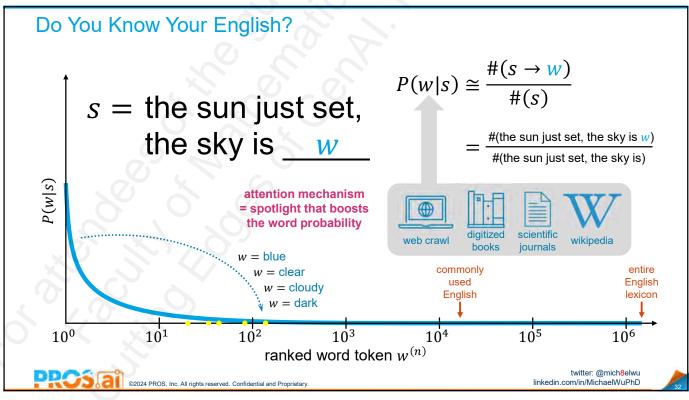
probabilistic model that captures the sequential structure of word tokens

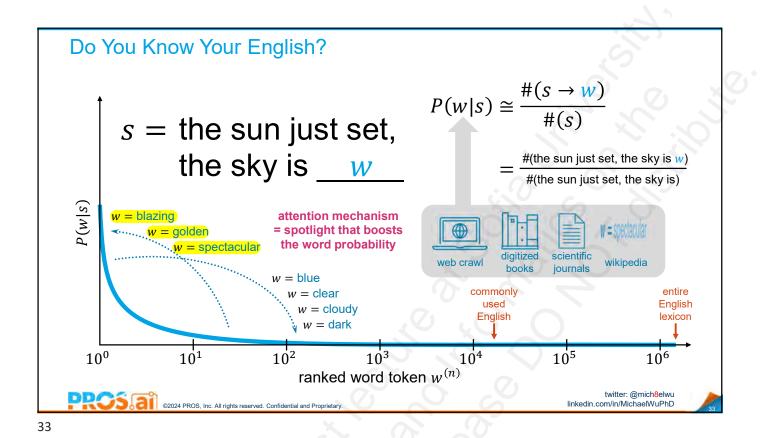
given any sequence s, can we predict the next word w accurately? P(w|s)

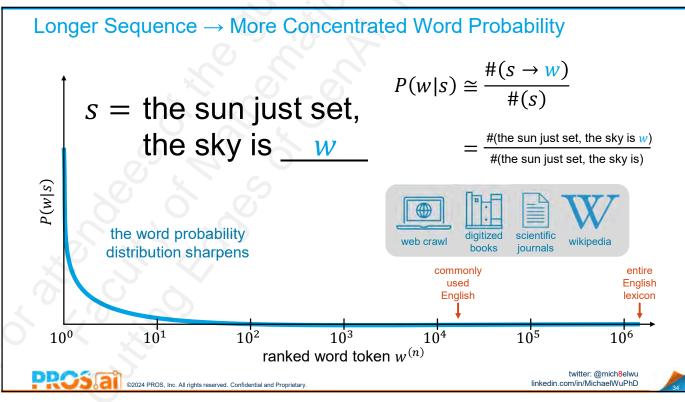


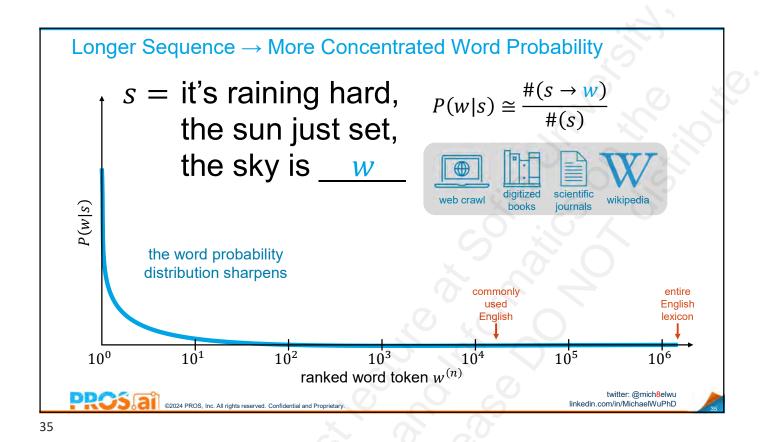
Do You Know Your English? $P(w|s) \cong \frac{\#(s \to w)}{\#(s)}$ #(the sky is blue) s =the sky is #(the sky is) w = bluescientific wikipedia = clear commonly entire w = cloudyw = delicious**English** w = darklexicon 10^{5} 10^{4} 10^{0} 10^{6} ranked word token $w^{(n)}$ twitter: @mich8elwu linkedin.com/in/MichaelWuPhD

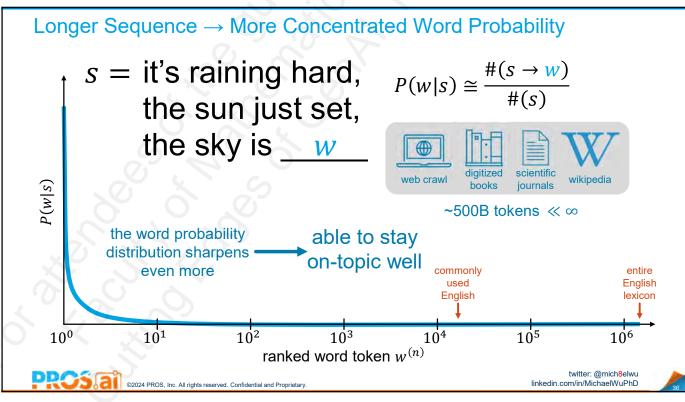


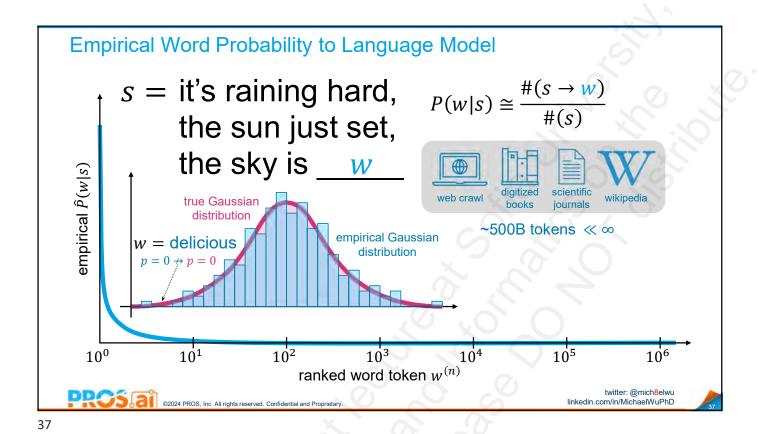


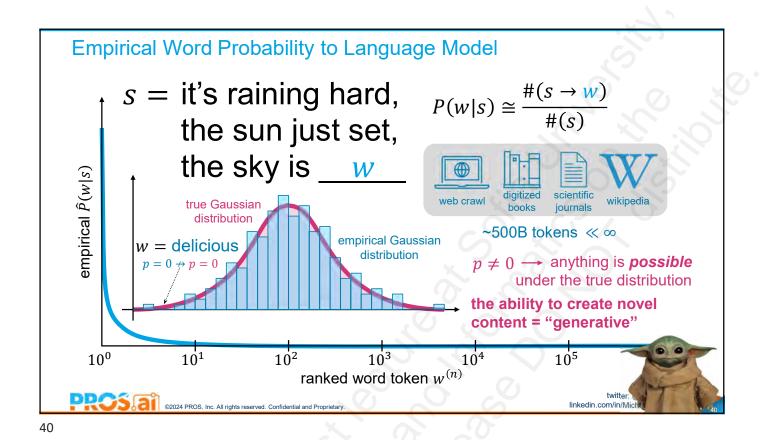


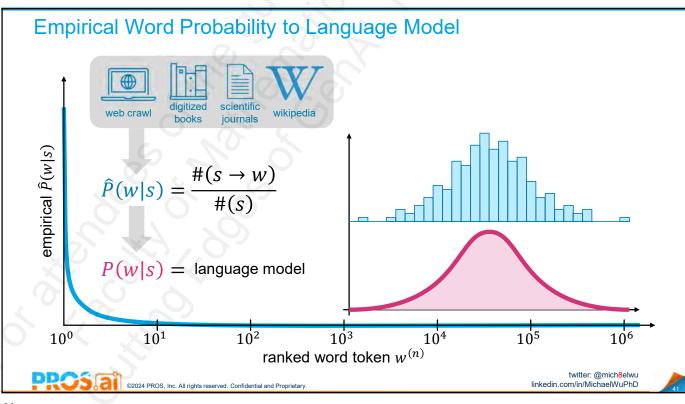


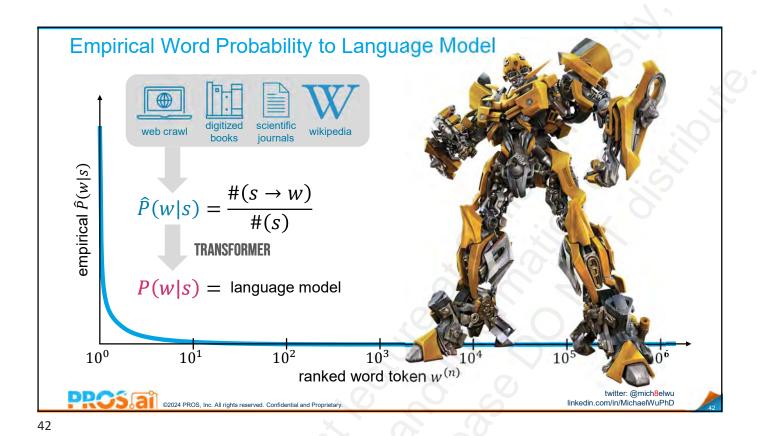


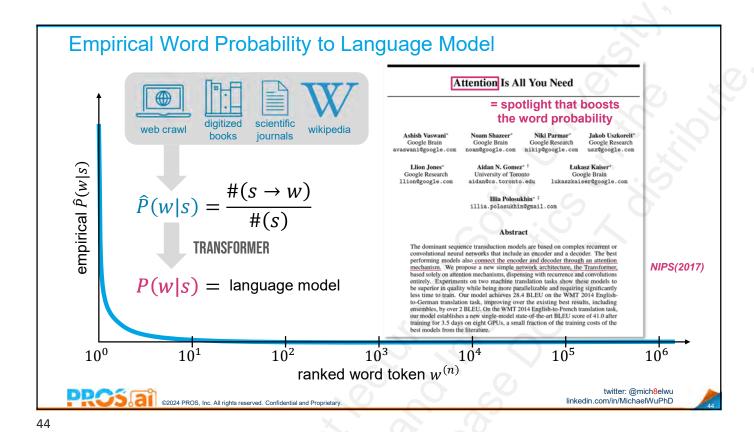


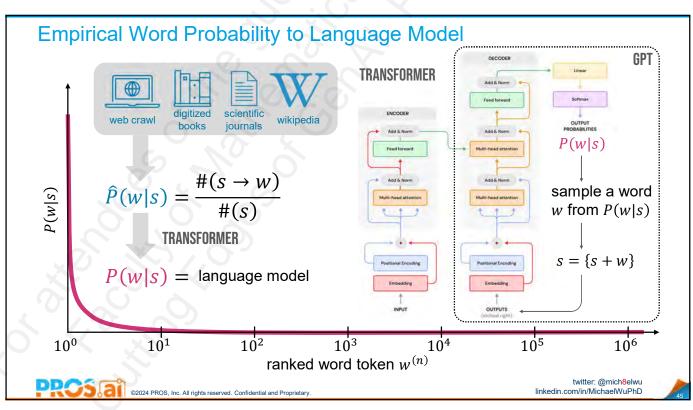


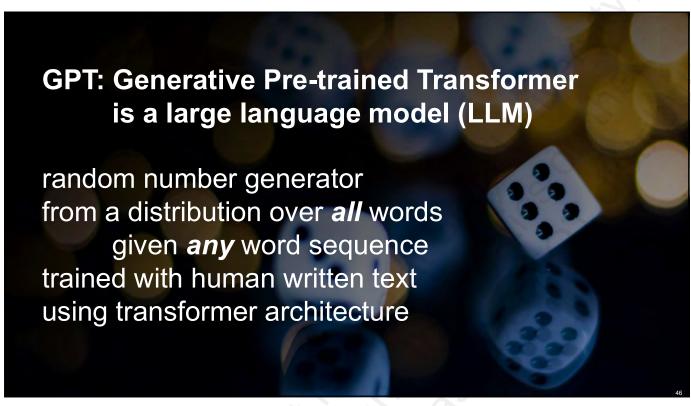








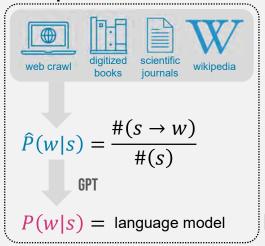








pre-trained via supervised/ self-supervised



plausible text continuation ≠ good responses

 supervised transfer learning to finetune the model to follow instructions + provide answers

good responses ≠ good dialog

 reinforcement learning with humanin-the-loop ranking of good dialogue responses

transfer learning

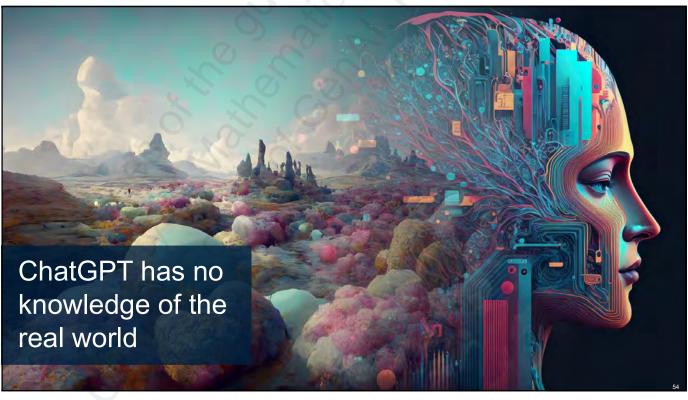
reinforcement learning



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53







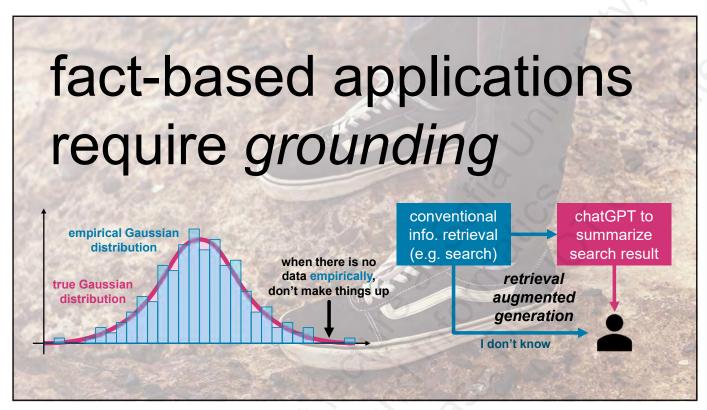






OU







A Language Guru with Broad General Knowledge

think of ChatGPT as a colleague

- reads lightning fast
- understands any language
- forgetful: small working memory (limited context length)
 - GPT3.5: ~4K tokens
 - GPT4: ~128K tokens
- has broad (non-specific) knowledge
- very imaginative, but overconfident

how could you leverage and work with someone with such skill?

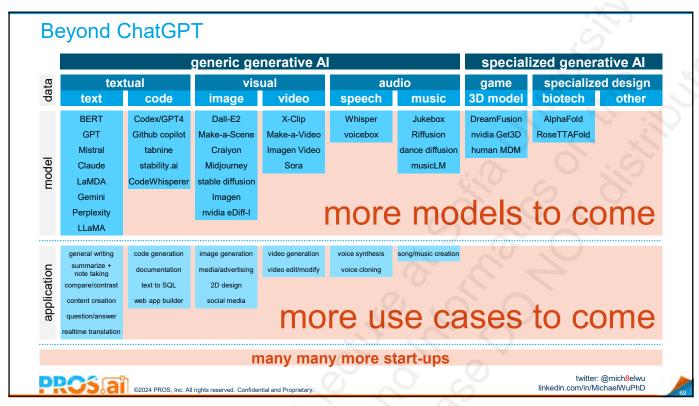


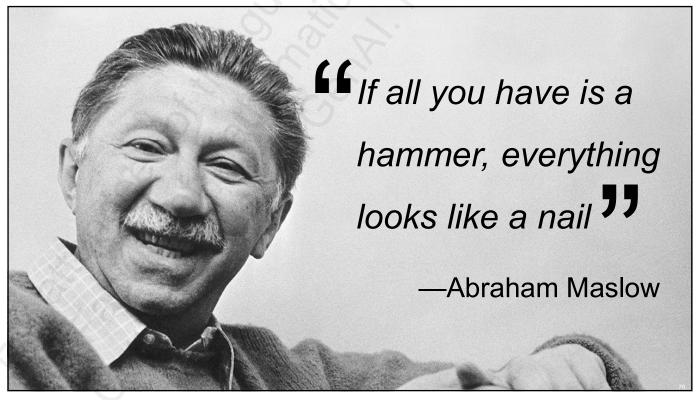




67





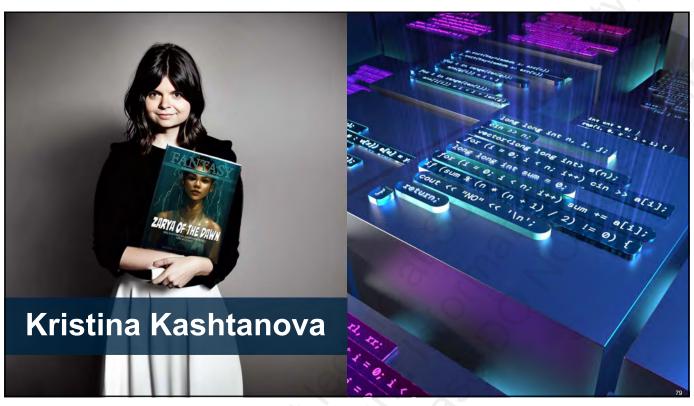


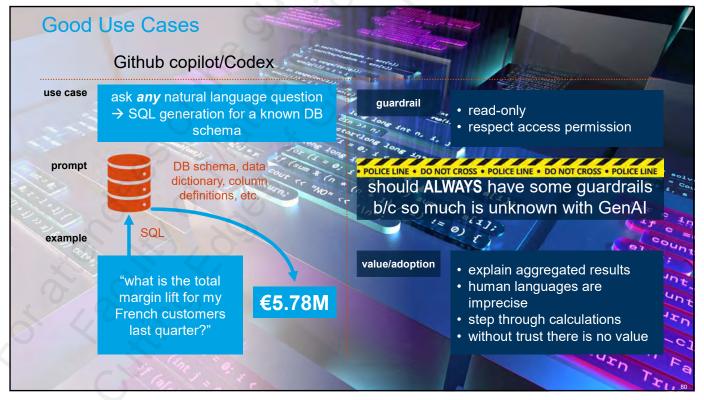






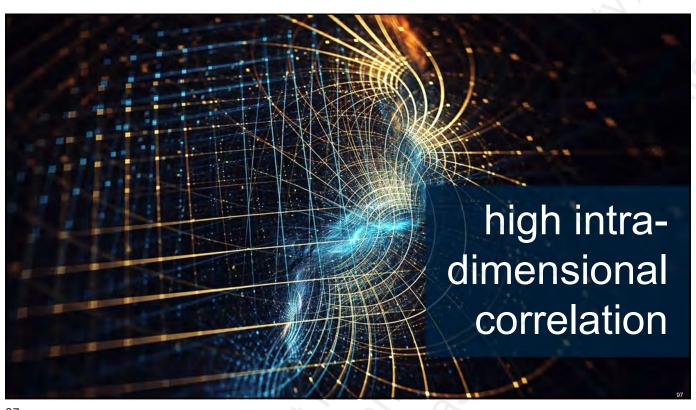


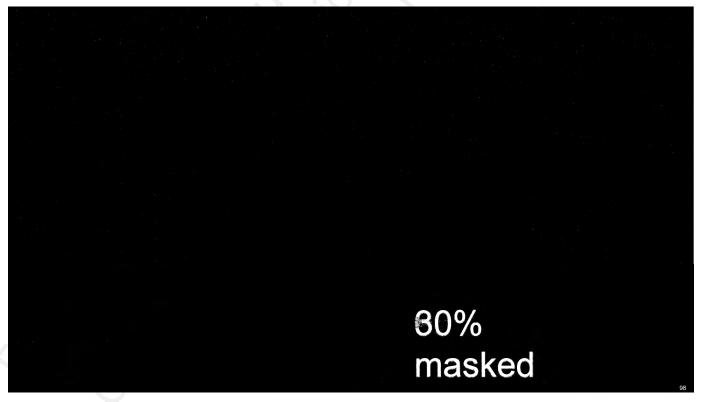


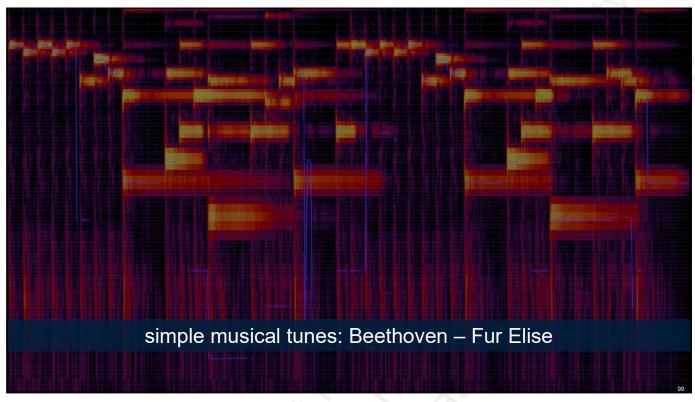






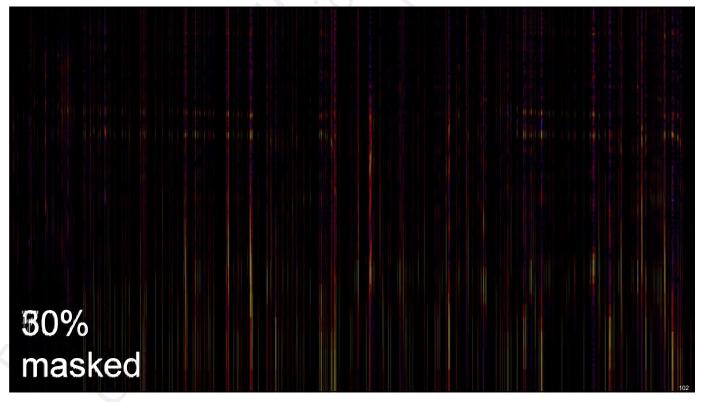


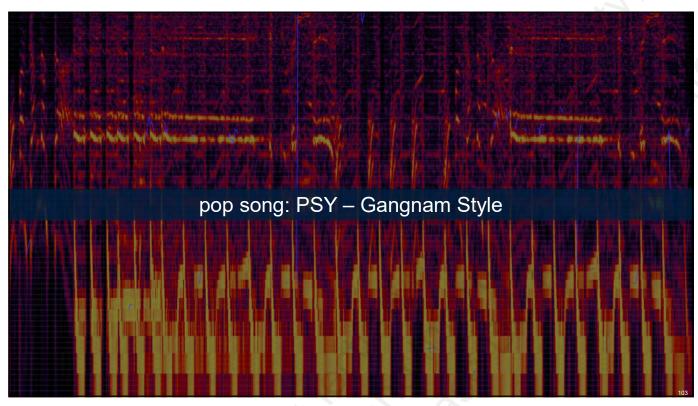


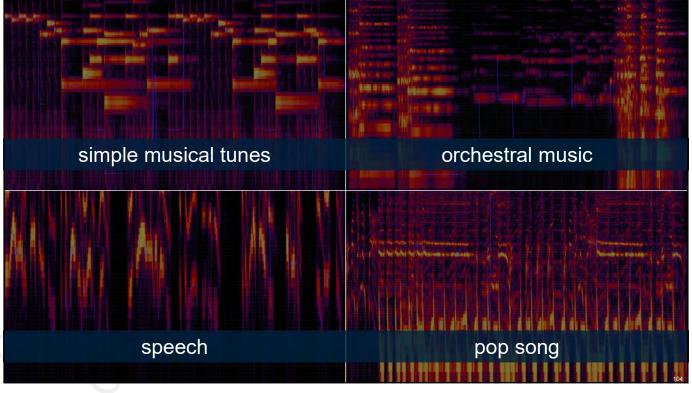












ChatGPT and Beyond

50th b-day poem from ChatGPT

Happy birthday, Dr. Michael Wu Today we celebrate all that you do Your wisdom and insight we hold so dear Your guidance and leadership, always so clear

In the field of revenue management You are a true expert and phenomenon Your knowledge and skills have paved the way For success and growth, day by day

Your dedication and hard work Are an inspiration, no need to lurk Your passion for learning and innovation Have brought us all great motivation

> So on this special day, we honor you For all that you have accomplished, it's true We wish you joy, happiness, and health May your dreams and goals be realized with wealth

Happy birthday, Dr. Michael Wu We are grateful for all that you do May your year ahead be filled with delight And your future be forever bright

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105



